GLOUCESTER STUDENT HOUSES

How to and how not to leave your house and room

What a poor checkout looks like

Real examples of what can lead to cleaning, removal or repair costs being proposed against the deposit.

Bins, waste and possessions left behind

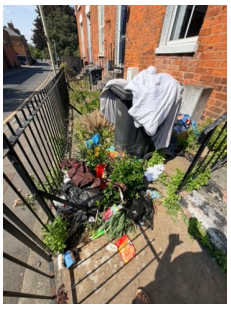
Expected standard: Remove every belonging. Put all ordinary waste inside the correct council bin with the **lid fully closed** and arrange proper disposal of excess waste or bulky items before checkout.



Bin overflowing; loose waste left outside



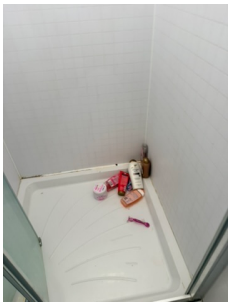
Belongings and rubbish left in the house



Bags, clothing and rubbish left at the property



Unwanted items and rubbish abandoned in the garden



Toiletries and waste left in the shower



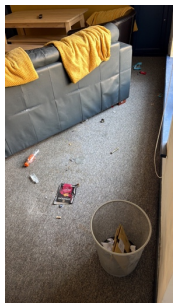
Food and kitchen contents left in cupboards



Waste and bulky items abandoned outside the property



Bags left loose on the street beside an overfilled bin



Litter underneath sofas and beds

Council warning: Do not leave bags or loose waste beside bins or on the street. They will not be taken. The council may treat this as fly-tipping and issue heavy fines.

Kitchen and bathroom cleaning

Expected standard: Surfaces and appliances should be free from food, grease, burnt-on residue, soap deposits, hair, limescale and grime. Start ovens, extractors and showers early - they usually take longest.

Kitchen and appliances



Food left inside; shelves and drawers not wiped



Burnt-on grease coating the oven door and cavity



Grease on the oven door; surrounding floor not cleaned



Grease and residue on the extractor hood and filters

Bathrooms and showers



Soap residue and discoloured grout and sealant



Grime around the shower tray and seals



Soap residue and grime around the shower tray

Do not miss: Oven doors and racks; extractor filters; fridge shelves and seals; shower trays, screen tracks, grout, sealant, plugs and the base of toilets.

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Bedrooms, carpets and general cleaning

Expected standard: Rooms should be completely empty, dusted and vacuumed. Check skirting boards, walls, mattress protectors, carpet edges and underneath furniture. Treat avoidable stains before returning the keys.



Mattress protector left stained and unwashed



Dust along the skirting board



Carpet not vacuumed; debris and dust remains



Avoidable staining across the bedroom carpet



Large untreated carpet stain beside the bed



Dust, debris and small items left behind furniture



Broken bed frame requiring repair or replacement



Blue-tack marks left across the wall



Blue-tack removal damaging paint and plaster

Fair wear and tear: Normal wear from reasonable use is taken into account. The issue is avoidable dirt, staining, damage, missing items or cleaning that is needed to restore the property to its check-in standard.

What a good checkout looks like

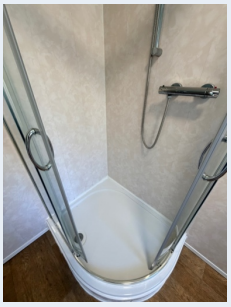
This is the standard expected: rooms empty and cleaned, mattress protectors washed and fitted, ovens and bathrooms cleaned, and fridges emptied and wiped out.



Bedroom empty and clean; washed protector fitted



Oven cavity, racks, door and glass degreased



Shower tray, screens and fittings cleaned



Room emptied and vacuumed; protector refitted



Fridge/freezer emptied and wiped out



Oven racks, cavity, door and glass left clean



Hob, pan supports and surrounding surfaces cleaned



Bathroom cleaned throughout



Bedroom furniture, surfaces and carpet left clean



Bedroom empty; washed mattress protector fitted



Shower tiles, tray, screen and fittings cleaned



Kitchen worktops, appliances and floor left clean

Before returning the keys: Remove every personal item, complete all cleaning and take dated photographs of your room and the shared areas. Keep the photographs until the deposit has been resolved.